



GLOBAL CITIZENSHIP
HIGHLIGHTS



ABOUT THE COVER

Xin Yu was born several weeks early. At birth, she weighed less than three pounds, not even half the average birth weight of a Chinese baby. As a preemie, Xin Yu was at high risk of malnutrition. She was immediately admitted to the neonatal intensive care unit at Shanghai Children's Medical Center (SCMC), where she would spend the first month of her life. Fortunately, the SCMC staff had received advanced training in clinical nutrition, thanks to the Abbott Fund. After just 10 days of targeted nutritional therapy, her weight had increased by half, to 4 pounds, 4 ounces. Today, Xin Yu is a healthy and very active little girl.

With Abbott's global leadership in scientific nutrition, the Abbott Fund launched the program in China, investing \$5 million as a unique collaboration with SCMC and the international healthcare organization Project HOPE, focused on advancing clinical nutrition. More than 4,000 healthcare professionals have been trained, helping to deliver significant health improvements for patients.

ABBOTT TODAY

BALANCED

Abbott is a well-balanced company, diversified across four core businesses that all focus on helping people live fuller lives through the power of health: nutrition, established pharmaceuticals, diagnostics and medical devices. We constantly shape our portfolio to ensure that we're in the right markets and that our success isn't over-reliant on any single therapy, technology or country.

GLOBAL

Abbott is one of the most global of all healthcare companies, reaching more than 150 countries with about half of our sales in rapid-growth markets. We are committed to designing and manufacturing more of our products in the countries where they are used. This helps us to deliver products and solutions that are attuned to local needs and tastes. It also supports jobs for local communities and ensures that more of the value created by our products stays within these markets.

RELEVANT

As people across different countries take more control of their health, we are well positioned to empower them and help them fulfill their potential. Half of Abbott's business involves selling products directly to the people who need them. We talk to all of our stakeholders and respond with relevant solutions that meet people's changing needs and tackle the world's most important health challenges.

LEADING

Abbott holds market-leading positions in each of our four core businesses, giving us a strong base from which to grow.

We are committed to leading in healthcare, both commercially and scientifically. We aim to achieve sustainable growth, deliver innovative solutions and build stronger communities to help more people live their best lives.

ABBOTT BUSINESS PROFILE



**\$20.4 BILLION
IN TOTAL SALES
IN 2015**



**150+ COUNTRIES
SERVED**



**74,000 EMPLOYEES
WORLDWIDE**

DIAGNOSTICS

Our pioneering diagnostic instruments and tests, related automation and informatics solutions provide accurate, timely information for better health

ESTABLISHED PHARMACEUTICALS

Our affordable, high-quality, trusted medicines help millions of people around the world lead healthier lives

MEDICAL DEVICES

Our advanced medical technologies are designed to dramatically improve outcomes and help people return to their everyday lives faster and healthier

NUTRITION

Our science-based nutrition products help babies and children grow, keep bodies strong and active and support people with illnesses

GROWTH DRIVERS

- Aging global population
- Increasing emphasis on disease prevention
- Greater access to healthcare
- Greater focus on personalized care
- Long, durable contract cycles

- Emerging market investments in healthcare
- Rising middle-class incomes
- Improving access to care
- Consumers seek trusted, high-quality brands

- Aging population
- Incidence of chronic diseases
- Need for value-creating healthcare solutions
- Opportunities to improve patient outcomes with new product innovations

- Rapidly expanding aging population globally
- High birth rates in emerging markets
- Increasing socioeconomic status in emerging markets
- Growing awareness of the role of nutrition for health and wellness

LEADERSHIP

- #1 globally in blood screening
- Leading point-of-care platform
- Best-in-class infectious disease and molecular testing

- Some of the world's most trusted brands
- #1 pharmaceutical company in Colombia, Chile, Peru; #2 in India

- Vascular – #1 drug-eluting stent; #1 naturally dissolving stent; #1 mitral valve repair device
- Diabetes – #2 in U.S. retail

- Pediatric nutrition – #1 in U.S. and in many international markets
- Adult nutrition – #1 worldwide
- Global nutrition – #1 in 20 countries in either pediatric or adult nutrition

GROWTH STRATEGY

- Launch next-generation instrument platforms
- Expand use of instruments, tests and accompanying solutions
- Focus on growth in developed and emerging markets
- Continue to improve operating efficiency

- 100 percent focused on emerging markets
- Meet local market needs through broad portfolios of trusted medicines, market-specific innovation and strong local presence and capabilities

- Innovation across vascular and diabetes driving profitable growth

- Strengthen portfolio with new science-based products – 38 product launches in 2015
- Expand footprint in emerging markets
- Grow adult nutrition market globally
- Focus on operating efficiencies to fund investments in growth



“Your business affects your worldview. Our business, healthcare, gives us a sense of what’s truly important in life and a commitment to making things better. When I’m asked what we do at Abbott, my answer is that we help people live the best and fullest lives they can.”

MILES D. WHITE
CHAIRMAN AND
CHIEF EXECUTIVE OFFICER

HELPING PEOPLE LIVE THEIR BEST LIVES

Abbott is in the business of life. We believe that good health is the starting point for all of life’s possibilities.

We look at health from all sides, working to create solutions that make life better for people of all ages, wherever they are in the world. Our business is built around delivering innovative solutions for their changing needs.

These beliefs also direct our approach to Global Citizenship. We work hard to maximize the impact of our business in creating better lives, fuller possibilities and stronger communities everywhere that we operate.

life. to the fullest.

ABBOTT.COM

OUR APPROACH

BUILDING A RESPONSIBLE, SUSTAINABLE AND INCLUSIVE BUSINESS.

Abbott exists to help people live the best lives they can through good health. This begins with building a responsible, sustainable and inclusive business, from top to bottom.

Our approach to Global Citizenship focuses on doing the right things, for the long term, for the benefit of everyone who relies on our products and services. Our aim is sustainable growth, aligning the success of our business with our success in supporting healthy, thriving communities.

We focus our efforts around three priorities that are fundamental to our sustainability as a business – and support us in helping more people live full, healthy lives:

Product Excellence – Everywhere we operate and in everything we do, we are committed to innovation consistent with the highest standards of quality and safety.

Improving Access – By building a more inclusive business, we aim to reach more people, in more places, than ever before, increasing access to healthcare and empowering people to make well-informed choices.

Safeguarding the Environment – We work to reduce our global environmental impacts, protecting the planet and ensuring a healthy living environment while preserving our ability to do business in the future.

OUR GLOBAL CITIZENSHIP STRATEGIC PRIORITIES



**DELIVERING
PRODUCT EXCELLENCE**



**IMPROVING
ACCESS**



**SAFEGUARDING
THE ENVIRONMENT**



WATER: ESSENTIAL TO HUMAN HEALTH

Water is a critical resource for human health. It also plays a vital role in the use of Abbott's products and is an essential part of our manufacturing processes. We're using new technology and innovative ideas to meet our goal of a 30 percent decrease in water use by 2020, adjusted for sales.

30% ↓

ABBOTT HAS SET AN AMBITIOUS GOAL TO REDUCE TOTAL WATER INTAKE BY 30 PERCENT BY 2020.

WHAT ABBOTT IS DOING

GLOBAL
19%

Since 2010, we've reduced our total water intake (normalized by sales) by 19 percent.

CHINA
12%

Our nutrition facility in China uses 12 percent less water than in 2014, saving more than \$130,000.

SINGAPORE
11 MILLION

Modifying the cooling towers at our plant in Singapore has saved 11 million gallons of water per year.

INDIA
13%

Our established pharmaceuticals facility in India reduced water consumption by 13 percent, even as production rose 32 percent.

IMPROVING LIVES THROUGH BETTER NUTRITION

More than 2 billion people around the world suffer from micronutrient deficiencies.¹ Abbott partnered with international nonprofit organization PATH to help tackle this health issue in a sustainable way.

Abbott scientists collaborated with PATH to improve its Ultra Rice fortification technology, developing enhanced formulations that improve nutrient content while reducing its cost by approximately 10 percent. Fortified Ultra Rice grains are blended with milled rice to create a highly nutritious food that is nearly identical to traditional rice. Through a \$1.5 million grant from the Abbott Fund, the partnership also helped build local production capacity and strengthen local distribution in India.

2 BILLION

More than 2 billion people around the world suffer from micronutrient deficiencies.

2 OF 3 

Some 65 percent of the population in India relies on rice as a staple food.



HELPING WOMEN STAY HEART HEALTHY

For someone experiencing a heart attack, every second counts. But because women can experience different symptoms than men, women's heart attacks can go undiagnosed. The good news is that Abbott's *ARCHITECT STAT* High Sensitive Troponin-I (hsTnl) test² can detect low levels of cardiac troponin,³ a protein that can indicate injury to the heart muscle, which is especially important for women, who often have lower levels of troponin than men. Research suggests that our high sensitive troponin test may help pick up twice as many women's heart attacks as standard blood tests.

2X

A British Medical Journal study suggests that Abbott's high sensitive troponin test may help pick up twice as many women's heart attacks as standard blood tests.⁴



Globally, twice as many women die from heart attacks and strokes than from all cancers combined.⁵



Our high sensitive troponin test also may help doctors evaluate whether or not patients are having a heart attack within two to four hours, reducing the time for evaluating heart attacks by several hours compared to standard troponin tests, which can take up to 12 hours for results.



A close-up photograph of a person's hands holding a tablet. The person is wearing a dark, textured sweater. The tablet screen displays a medical illustration of a woman's reproductive system, including the uterus, ovaries, and fallopian tubes, with various labels in Russian. The background is blurred, showing what appears to be a window or a bright light source.

EXPANDING ACCESS IN EMERGING MARKETS

Abbott's established pharmaceuticals business has a presence in over 90 countries, and an approach that is tailored to the specific health challenges of diverse communities in rapid-growth markets.

We adapt R&D, products, supply chains and distribution to fit the requirements of each market, led by local teams who understand different community needs and cultural preferences. We are building local R&D and manufacturing capability in many countries, including through the recent acquisition of Veropharm in Russia—which makes us one of the top five branded generics companies in the country.

WOMEN FIRST

In Russia, 36 million women are approaching or over age 50 and may need regular gynecological healthcare, yet access to this care varies significantly between regions. To help advance gynecological care in Russia and support women in getting access to the latest medical and scientific information, Abbott launched the Women First™ program in 2014.

The program seeks to support Russian women with the latest health management information, and to support healthcare professionals to optimize women's healthcare in Russia through a range of initiatives. The program was active in 13 cities in its first year, and initiatives included a website and informational campaign, lectures, educational workshops, and hormone and pH tests in five Russian cities.

LOCAL SOURCING BUILDS LOCAL ECONOMIES

Local sourcing is an important part of building a more inclusive business that helps communities thrive. To help achieve our goal to source up to 80 percent of our nutrition product ingredients locally in India, we are aiming to provide smallholder rural dairy farmers with the support and infrastructure they need to increase their incomes, while expanding the supply of high-quality milk we need to grow our business.

SUPPORTING DAIRY FARMERS IN INDIA



1
QUALITY
FEED



2
ANIMAL
CARE



3
BUSINESS
SKILLS




4
VILLAGE
COLLECTION
CENTERS



5
TRANSPARENT
PAYMENT

1,500

Working with our nonprofit partners, up to 1,500 small dairy farmers will get training in business skills and animal care. This includes targeted support to advance the role of women dairy farmers. And building new collection centers with bulk milk chillers in villages will help farmers efficiently transport and store milk locally - with the goal of raising incomes and strengthening rural economies.



INNOVATION: IMPROVING QUALITY AND ACCESS TO CARE

Good health builds not just fuller lives, but healthier communities and a stronger global economy. We work continuously to find the next breakthrough in healthcare – whether that innovation is a new testing platform to enable faster treatment, an innovative way for people with diabetes to monitor glucose levels or new testing methods to bring products to market faster. Our dedication to research and development helps make the world a healthier place for all of us.

38% ±

People with diabetes can avoid the pain and discomfort of routine finger pricks⁶ with our innovative *Freestyle Libre* system. A recent clinical trial showed that insulin-dependent patients who use *Freestyle Libre* spent 38 percent less time in hypoglycemia than those who used traditional blood glucose monitoring.⁷

3 YEARS ♥

Trials show that Abbott's *Absorb* heart stent helps clear arteries just as well as metal stents—with the added benefit of completely dissolving in approximately three years, to allow the artery to pulse and flex naturally, reduce the risk of future blockages and make future interventions easier if needed.

500,000 ☀

Nearly 500,000 people develop resistance to the most widely used tuberculosis drugs each year.⁸ Abbott designed a new molecular diagnostic test – *RealTime MTB RIF/INH Resistance* – to help clinicians detect resistance to these drugs and provide them with the information needed to select optimal anti-TB treatments for their patients as soon as possible.

STRENGTHENING HEALTHCARE SYSTEMS

For more than 15 years, Abbott and the Abbott Fund have partnered with the government of Tanzania to strengthen the country's healthcare system. We equipped Muhimbili National Hospital with a new outpatient treatment center, a state-of-the-art laboratory building and a hospital-wide information technology (IT) system. We also established Emergency Medicine as a medical specialty in Tanzania by creating the country's first emergency department and emergency medicine residency and nurse training programs. We also modernized 23 of the nation's regional-level hospital laboratories to improve diagnostic and monitoring capabilities. In all, we have supported more than 130,000 hours of training in patient testing, emergency medicine, laboratory equipment operation, and hospital management and information technology.

130,000 🕒

Abbott employee volunteers and our partners have contributed more than 130,000 hours to training Tanzania's health workers.

1,000 🏥

The new outpatient center at Muhimbili National Hospital treats some 1,000 people each day.

17 +

The Emergency Medicine residency program has graduated 17 specialists and retained 12 as faculty, graduates have gone on to establish and lead other Tanzanian emergency departments.

1.5 MILLION 🧪

The Central Pathology Lab at Muhimbili National Hospital, the nation's top referral hospital, delivered 1.5 million reliable test results in 2015.

AWARDS & RECOGNITION

ABBOTT HAS BEEN RECOGNIZED AROUND THE WORLD FOR OUR COMPREHENSIVE APPROACH TO RESPONSIBLE CITIZENSHIP.

FORTUNE MOST ADMIRABLE COMPANIES

Abbott was ranked No. 1 for Social Responsibility in our industry sector (Medical Products and Equipment) on *Fortune's* Most Admired Companies list in 2015 and 2016.

FORTUNE INDIA MOST ADMIRABLE COMPANIES

Abbott was named one of the top 10 Most Admired Companies in the Pharma and Healthcare sector on *Fortune India's* Most Admired Companies in 2013 and 2014.

CARBON DISCLOSURE PROJECT

Abbott's disclosure score, as ranked by the Carbon Disclosure Project (CDP), rose to 99 out of a possible 100 in 2016, an increase from 93 in 2015. Our climate performance score for 2015 was "B" on a scale of A to E.

THOMPSON REUTERS

Abbott was named one of the world's most innovative companies for the third year on the Thomson Reuters 2016 Top 100 Global Innovators list.

CORPORATE RESPONSIBILITY MAGAZINE

Abbott has been included in the global 100 Best Corporate Citizens list compiled by *Corporate Responsibility* magazine for eight consecutive years, 2009 to 2016.

CHINA ENTERPRISE EVALUATION ASSOCIATION

Abbott was ranked 38 in the list of Top 500 China Corporate Social Responsibility Enterprises for 2015, as evaluated by the China Enterprise Evaluation Association (CEEAA) and the School of Social Sciences of the Tsinghua University.

#1

DOW JONES SUSTAINABILITY INDEX

For the fourth consecutive year, Abbott was named the leading company in our industry by the Dow Jones Sustainability Index (DJSI). This was the 12th consecutive year that Abbott was recognized for sustainability leadership through its inclusion on the DJSI, including both the Dow Jones Sustainability World Index and North America Index.





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OUR WORK AND TO DOWNLOAD OUR LATEST
GLOBAL CITIZENSHIP REPORTS.



NOTES:

¹ <http://www.fao.org/docrep/018/i3300e/i3300e.pdf>

² Abbott's *ARCHITECT STAT* High Sensitive Troponin-I test is commercially available outside the United States. The test is in development and not commercially available in the United States.

³ Abbott *ARCHITECT STAT* High Sensitive Troponin-I Package Insert. G4-5779/R04.

⁴ Shah A, Mills N, Griffiths M, et al. "High-sensitivity cardiac troponin and the underdiagnosis of myocardial infarction in women: A prospective cohort study." *British Medical Journal*. Web site: <http://www.bmj.com/content/350/bmj.g7873>.

⁵ WHO publishes results of largest-ever global collaboration on heart disease. World Health Organization press release. September 2003. Web site: www.who.int/mediacentre/news/releases/2003/pr72/en/

⁶ A finger prick test using a blood glucose meter is required during times of rapidly changing glucose levels when interstitial fluid glucose levels may not accurately reflect blood glucose levels or if hypoglycemia or impending hypoglycemia is reported by the system or when symptoms do not match the system readings.

⁷ Bolinder J, et al. *Lancet* 2016; pii: S0140-6736 (16) 31535-S.

⁸ World Health Organization. "Executive Summary: Global Tuberculosis Report 2015" http://www.who.int/tb/publications/global_report/gtbr2015_executive_summary.pdf?ua=1



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