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March 29th 2020

Abbott Medical ANZ EP Guidance RE: COVID-19

Dear Valued Customers,

These are testing times for everyone given the impact COVID-19 is having on the way we live, in Australia and the world over. At Abbott Medical ElectroPhysiology (EP), we are making the necessary adjustments required to adapt to the evolving environment.

In line with the Australian and New Zealand governments' advice and the position statement issued Thursday 26 March by Cardiac Society of Australia and New Zealand (CSANZ), Abbott EP has developed the following guidelines to support our customers.

Abbott Medical EP staff, under the guidance of the treating physician, will continue to support cases according to the physician's clinical judgement, in adherence to the guidelines. Abbott Medical has been supporting the health and safety of their clinical staff asking them to avoid unnecessary double-up of staff in labs and protective face masks have been provided. Our team has been advised to minimize potential for exposure in hospital environments and to ensure timely and regular disinfection of clothing.

We remain committed to support the EP society during this challenging phase and are hopeful that things will get better in the near future.

Abbott is also committed to the ongoing training of medical staff during this period and teleconferencing training will be implemented, in line with MTAA guidelines. Should you have any questions, please do not hesitate to contact the Abbott Medical ANZ EP team or myself.

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In these times of uncertainty, you should feel assured that our team's commitment to patient care and the intent to support you remains steadfast.

Above all, our thoughts are with those experiencing sickness and hardship. We wish them quick recovery and we remain moved and inspired by our healthcare colleagues and many more who are constantly caring for our people here in Australia and around the globe.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Ofer Elboher', with a stylized flourish at the end.

Ofer Elboher

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